

Europass Curriculum Vitae



Personal information

Surname / First name **Riffesser, Heinrich**
 E-mail heinrich.riffesser@roiteam.com
 Date of birth 06th January 1959
 Gender Male
 Nationality Italian

Work experience

Dates	Since 2007
Occupation or position held	President and Partner ROI TEAM CONSULTANT GmbH
Main activities and responsibilities	Strategy
Name and address of the company	ROI TEAM CONSULTANT GmbH Siemens Str. 23, 39100 Bolzano (Italy)
Type of business or sector	Business consulting
Dates	2004 - 2006
Occupation or position held	Manager
Name and address of employer	Senfter Casa Modena Memminger Str. 11-13, 87734 Benningen (Germany)
Type of business or sector	Trade Organisation
Dates	2001 - 2006
Occupation or position held	Administrative Manager
Main activities and responsibilities	Sales / marketing, strategy planning and logistics
Name and address of employer	Grandi Salumifici Italiani und IS Holding Strada Gherbella 320, 41100 Modena (Italy)
Type of business or sector	Producer of meat products
Dates	1995 - 2001
Occupation or position held	Managing Member of Administrative Board of Rds
Name and address of employer	Rds Srl Via Canaletto, 41122 Modena (Italy)
Type of business or sector	Sales company
Dates	1993 - 2006
Occupation or position held	Management assistant
Main activities and responsibilities	Sales / marketing, production / logistics
Name and address of employer	Senfter Holding AG Pizachstr. 11, 39038 Innichen (Italy)
Type of business or sector	Several companies operating worldwide in the following sectors: food, tourism, transportation, real estate and finance

Dates 1982 - 1993
 Occupation or position held employee
 Main activities and responsibilities Sales / marketing, production / logistics
 Name and address of employer Zuegg AG Lana
 Boznerstr. 2, 39011 Lana (Italy)
 Type of business or sector Food production

Member of management boards
 Board of directors - ROI TEAM CONSULTANT GmbH
 President - Favus GmbH
 President - Favus Real Estate GmbH
 Member of administrative board - Senfter Holding AG
 Member of administrative board - Pfanner
 Member of administrative board - Selva

Education

Dates 1978 - 1982
 Title of qualification awarded Degree in Business Management
 Name and type of organisation providing education Leopold- Franzens- Universität
 Innrain 52, 6020 Innsbruck (Austria)

Dates 1973 - 1977
 Title of qualification awarded Secondary School Leaving Certificate
 Name and type of organisation providing education Business School "Heinrich Kunter"
 Guntscharstr. 1, 39100 Bolzano (Italy)

Personal knowledge and skills

Mother tongue **German**

Other language(s)

Self-assessment
 European level (*)

Italian

English

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user	C2	Proficient user
A1	Elementary user	A1	Elementary user	A1	Elementary user	A1	Elementary user	A1	Elementary user

(*) [Common European Framework of Reference \(CEF\) level](#)

Social skills and competences
 - Communication skills
 - Commitment
 - Tolerance
 - Respect

Organisational skills and competences
 - Leadership skills
 - Flexibility
 - Consistency

Computer skills and competences
 - Microsoft Office™-Programs (Word™, Excel™ and PowerPoint™)

Driving licence B